(b) The names of the cities selected for 1993.94 are given in Statement (See below).

(c) The survey reports reveal that the level of subscribers satisfaction in Telecom, services is quite satisfactory at most of the places. At some places, the performance of Telecom, service is not found upto the mark for which remedial/corrective measures are being taken for improvement.

(d) Question does not arise as the performance of Telecom. service at Hyderabad is quite satisfactory.

Statement

Names of the cities selected for Monitoring by M/s. I.M.R.B. during 1993:94

Metro Centres

Madras
Delhi
Bombay
Calcutta

Major Centres

Ahmedabad
Hyderabad
Baroda
Pune
Bangalore
Surat
Trivandrum
Bhopal
Nagpur
Ghaziabad
Kanpur
Lucknow
Ludhiana
Ernakulam
Kalyan
Rajkot
Patna
Jaipur
Indore
Amritsar
Chandigarh

Minor 'A' Centres

Vijayawada
Vishakapatnam
Meerut
Trichy
Calicut
Allahabad
Jallandhar
Mangalore
Jodhpur
Gwalior
Raipur
Madurai
Mysore
Varanasi
Faridabad
Jamnagar
Coimbatore
Nasik
Ranchi
Jabalpur
Goa
Guwahati
Agra

Minor 'B' Centres

Guntur
Ambala
Cuttack
Trichur
Erode
Belgaum
Bhubaneshwar
Patalia
Bhavnagar
Udaipur
Shimla
Dehradun
Kota